

ACLS/PALS Student CD and Workbook FAQ

I can't hear any sound. What do I do?

- Make sure the speakers are turned on and the volume is turned up
- Check the Volume and Mute settings on your computer. Make sure Mute is not checked, and adjust Volume as needed.

There are multiple ways to check these settings:

- Click on the speaker icon in your system tray. Adjust Volume if needed and make sure Mute is not checked.
- Go to Start > Settings > Control Panel>Sounds and Audio Devices>Volume. Make sure Mute is not checked. Then go to Advanced. Adjust Volume if needed and make sure Mute is not checked.
- Go to Start > Programs > Accessories > Entertainment > Volume Control.
- Make sure the volume on the video clip is turned up. The Volume Control button is located at the bottom of the screen on the left.

Unique solution ID: #1008

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